

# OCBC system optimization

Dear valued customer,

Thank you for trusting OCBC as your financial partner.

To provide better banking experience, we would like to inform you that OCBC will have system optimization for its digital channels on **Saturday, December 6th , 2025 at 00 AM until 4 AM [Western Indonesian Time]**.

- OCBC mobile application
- Internet Banking
- OCBC Indonesia ATM Machine
- OCBC Indonesia Card (Debit/ Credit)
- OCBC Business (website and mobile version)
- BI FAST Service

Thank you for your kind understanding and attention.

For your convenience, we recommend you to do your banking activities prior or after the maintenance period.

If you need further information, please contact **TANYA OCBC** at **1500999** or **+62-21-26506300** (from overseas).

Sincerely,

**PT Bank OCBC NISP Tbk**

**Disclaimer:**

*Beware of Fraud! OCBC never asks for PIN, OTP, user ID, Password and CVV of Customer Credit/Debit Card CVV for any reason. Please remain cautious in conducting transactions and protect your personal banking information*


Terus bersama,  
melaju jauh



TELEPON TANYA  
**1500-999**

WHATSAPP TANYA  
**0812-1500-999**

PT Bank OCBC NISP Tbk berizin dan diawasi oleh Otoritas Jasa Keuangan & Bank Indonesia, serta merupakan peserta penjaminan LPS.

Temukan kami di  
  
**www.ocbc.id**