

OCBC system optimization

Dear valued customer,

Thank you for trusting OCBC as your financial partner.

To provide better banking experience, we would like to inform you that OCBC will have system optimization for its digital channels **on Saturday, November 15th, 2025 at 12 AM until 4 AM [Western Indonesian Time]**.

- OCBC mobile application
- Internet Banking
- OCBC Indonesia ATM Machine
- OCBC Indonesia Card (Debit/ Credit)
- OCBC Business (website and mobile version)
- BI FAST Service

Thank you for your kind understanding and attention.

For your convenience, we recommend you to do your banking activities prior or after the maintenance period.

If you need further information, please contact **TANYA OCBC** at **1500999** or **+62-21-26506300** (from overseas).

Sincerely,

PT Bank OCBC NISP Tbk

Disclaimer:

Beware of Fraud! OCBC never asks for PIN, OTP, user ID, Password and CVV of Customer Credit/Debit Card CVV for any reason. Please remain cautious in conducting transactions and protect your personal banking information

Terus bersama,
melaju jauh



TELEPON TANYA
1500-999

WHATSAPP TANYA
0812-1500-999

PT Bank OCBC NISP Tbk berizin dan diawasi oleh Otoritas Jasa Keuangan & Bank Indonesia, serta merupakan peserta penjaminan LPS.

Temukan kami di

www.ocbc.id