

Announcement CNH and CNY Currency Codes Merger



Dear OCBC Valuable Customers,

Thank you for your trust in PT Bank OCBC NISP Tbk ("OCBC") as your banking partner.

In line with our commitment to continuously improve our services in meeting the banking needs of all loyal customers, we hereby inform:

1. OCBC is an Appointed Cross Currency Dealer Bank (ACCD Bank) appointed by Bank Indonesia to complete certain financial activities and transactions for the purpose of implementing Local Currency Transactions in Rupiah and Renminbi currencies.
2. Regarding the implementation of Rupiah and Renminbi Local Currency Transaction, effective **1 December 2025 ("Effective Date")**, OCBC will use 1 (one) Renminbi currency code [CNH], with the following change details:

Description	Currently	Effective, 1 December 2025
Renminbi Currency Code	CNH and CNY	CNH

To ensure Customer's convenience and smooth business transactions in using 1 Renminbi currency code [CNH], **Bank will automatically do the following adjustments on Effective Date:**

1. Adjustments to Giro with multicurrency account type (including among others Business Smart and Business Signature):
 - If you previously had a multicurrency account in **CNH and CNY** currencies, the balance will be merged into the Renminbi [CNH] currency.
 - If you previously only had an account in **CNY** currency, the balance will be migrated to Renminbi [CNH] with the opening of a new currency code.
 - If you previously only had an account in **CNH** currency, there will be no change done.

Terus bersama,
melaju jauh



TELEPON TANYA
1500-999

WHATSAPP TANYA
0812-1500-999

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2. The merging of Renminbi [CNY to CNH] balance will be done according to the nominal balance available with no difference nor exchange rate conversion, and without the need to open a new account.
3. Customers with loan facilities in CNY currency will automatically be converted to CNH. The related Loan Agreement [PK] will be adjusted at the next renewal.
4. Payment of outstanding Letter of Credit [LC] in CNY can be made using CNH.

Through this notice we also inform:

1. Before the Effective Date, you may:
 - a) Transfer funds independently from your CNY account, either through Telegraphic Transfer transactions or foreign exchange sales through OCBC transaction channels.
 - b) Download your CNY electronic account statement for up to 2 years back through e-Statement menu and select Account Statement on OCBC Business web, or through the Side Menu and select Account Statement on OCBC Business mobile app.
 - c) Export your CNY account summary for up to 180 days back through Account Summary menu on OCBC Business web, or click View Detail on OCBC Business mobile Homepage.
2. There are no feature changes for Giro with multicurrency account type [including among others Business Smart and Business Signature].
3. As an ACCD Bank, OCBC can still facilitate Telegraphic Transfer transactions in Renminbi currency either from accounts with Renminbi currency or in other currencies.

If you need further information regarding this matter, please contact your Relationship Manager or Cash Management Sales, or Contact Center, TANYA OCBC at 1500-999 / +62-21-26506300 [from overseas] and then select #2 for Business Customer Service, or WhatsApp: 08121500999, or email: clientservices@ocbc.id.

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We hereby inform you, with hopes to continue improving our services for all Customers, in accordance with OCBC's commitment, "For Now And Beyond", which is to become a Bank that is always side by side with Customers as a reliable partner to provide the right solutions for Customers' progress.

Sincerely,
PT Bank OCBC NISP Tbk

Disclaimer:

Beware of Fraud! OCBC never asks for PIN, OTP, user ID, Password and CVV of Customer Credit/Debit Card CVV for any reason. Please remain cautious in conducting transactions and protect your personal banking information.

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